

STEPS FOR CONFLICT RESOLUTION

Step by Step / Side by Side

- Set a time and place for discussion.
- Define the problem.
- Talk about how each of you contributes to the problem.
- List past attempts to resolve the problem that were unsuccessful.
  - Brainstorm new ways to resolve the conflict. List all possible solutions.
  - Discuss and evaluate these possible solutions.



- Agree on one solution to try.
  - Agree on how each individual will work toward the solution.
  - Set up another meeting to discuss your progress.

